

Not just Safety First; Safety ALWAYS



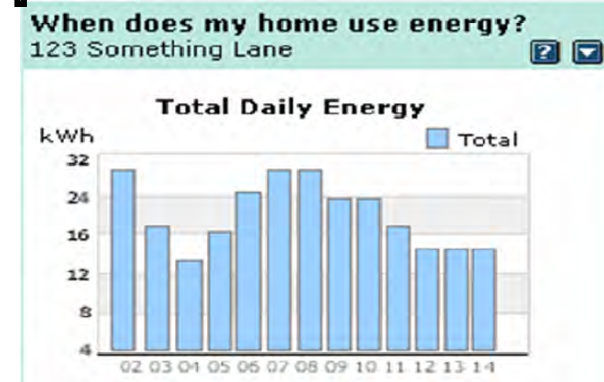
**“It sounds like a
new technology that
might benefit me
in some way.”**

- Tom Rousseau
Rutland, VT

How will SmartPower benefit Vermonters?



Reliability & Storm Restoration Improvements



More Options & Control



Cost-effective Build-out



Environmental Benefits

What is it?



energy use and relays information to the meter data collector.

and the meters

ons, such as daily te outage detection.

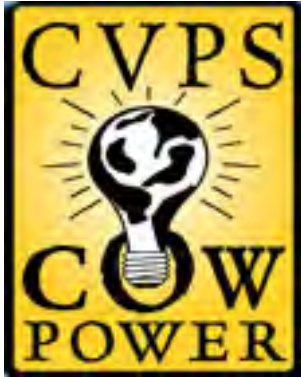


a is sent to CVPS

ther fiber optics or sss 4G LTE cellular ology



We're working for a cleaner Vermont



CVPS SOLAR PROJECT & RENEWABLE EDUCATION CENTER



SOLAR



HYDRO



WIND



COW POWER



BIOMASS



What can you expect?

- Meter installations begin 2012
- Dynamic Rate pilots in Rutland Summer 2012-2013
- Rollout by town

CVPS smartPOWER We hear you.

Have Questions? Customer Feedback Press Inquiries

SEARCH: GO >

The Facts The Benefits Implementation Plan Using CVPS SmartPower™

“What are the advantages? What's in it for me?”
 – Actual Quote CVPS customer, Rutland

With CVPS SmartPower™, you'll have more control over your energy consumption and spending, as well as more reliable service. [More...](#)

- What is CVPS SmartPower™?
- Outage Restoration and Service Reliability
- Energy Usage Control
- Environment and Local Renewables
- Privacy and Security

Your questions answered [Get Answers](#)

We want to know what you think [Contact CVPS](#)

Implementation in your area [Learn More](#)

For more information visit,
www.cvps.com/smartpower

We are committed to...

- Reaching out to explain CVPS SmartPower®
 - In the community
 - In the media
- Transparently answering your questions
- Providing customer choice, including opt out
- Keeping you informed as things progress
 - Letter prior to meter install
 - Informational bill inserts
 - Community presentations
- Using your feedback to inform our plans
- And...

**"I keep hearing
about CVPS
SmartPower.®
But when will it
be in my town?"**

- Terry Andrews
Brattleboro, VT

CVPS SmartPower® is part of a nationwide effort to upgrade the country's electrical grid, and we're excited to bring it to Vermont. Smart meters will be deployed across the state through 2012. For our Rutland neighbors, you can expect the transition to start in late 2011. With the new technology, you'll have a better understanding of your energy use and we'll have a clearer picture of Vermont's energy needs. Both of which lead to better reliability, smarter energy use and the chance to reduce costs.

We know this is just the beginning of this conversation. So, if you have any questions or concerns, please let us know. We're here to help. Visit www.cvps.com/smartpower for more information or give us a call at 1-800-649-2877.

We hear you.  CVPS
smartPOWER

Learning from others ... including you!

“Pacific Gas & Electric apologized to customers this week for lousy customer service related to its smart meter rollouts.”

- SmartGridNews.com

“Study: Smart Grid Aware Customers More Satisfied with Utilities (But There Aren’t Many of Them).”

- JD Power study

“Consumer Engagement seen as key to the Smart Grid’s success.”

- greentechmedia.com

- Feedback forms (paper and web based)
- Talk with us

Thank you.

- Questions today?
- Questions tomorrow?

1-800-649-2877

cvps.com/smartpower

