



Efficiency Vermont Community Forums October – December, 2014

Jim Merriam, Director

Agenda

- Introduction: Background and context
- Discussion: Efficiency Vermont priorities for 2015-17
- Wrap-up

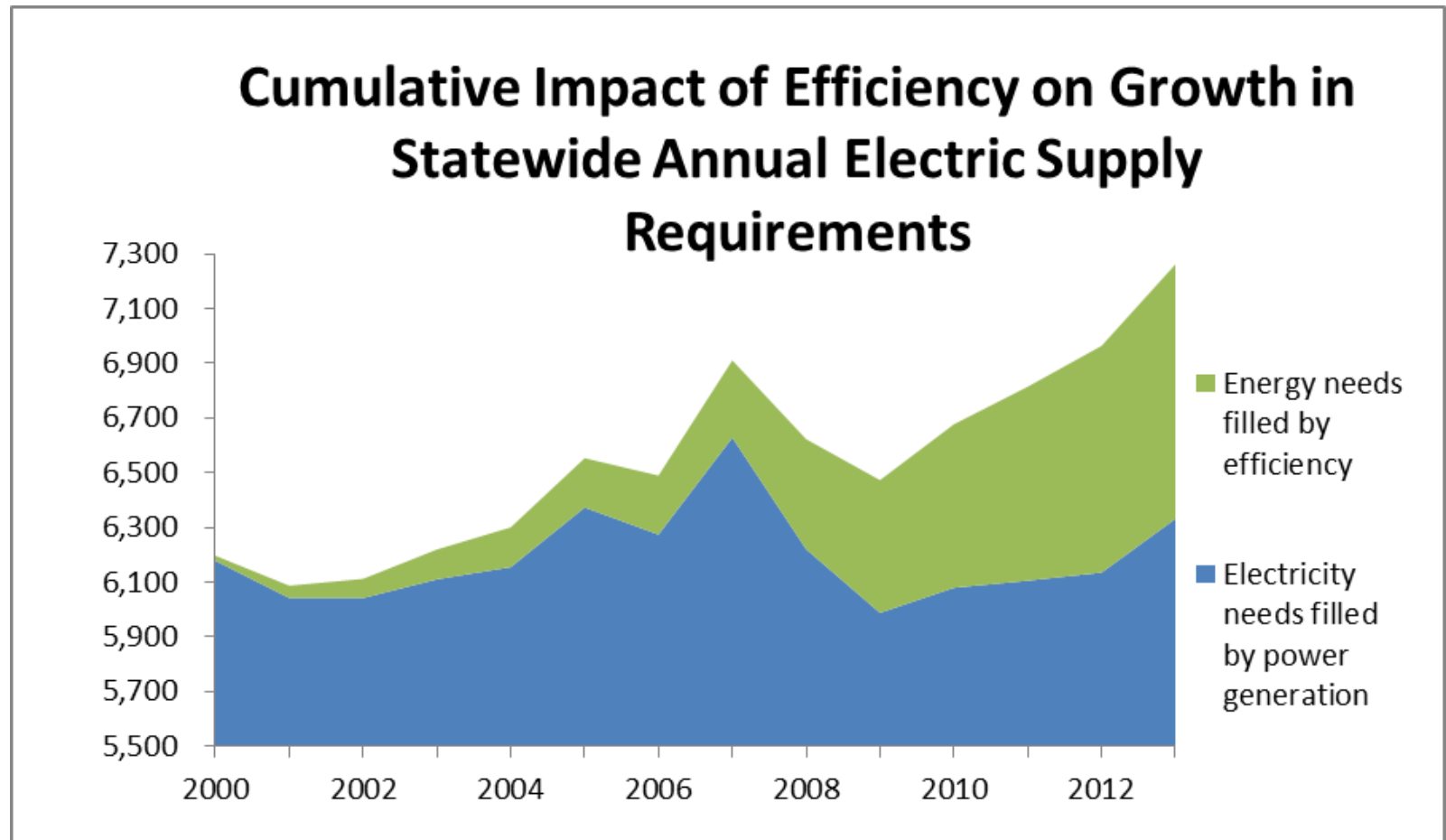
Background: What is Efficiency Vermont?

- Regulated utility, comparable to GMP or Vermont Electric Co-op
- Serves the entire state (except Burlington)
- Focus includes both electricity and heating fuels

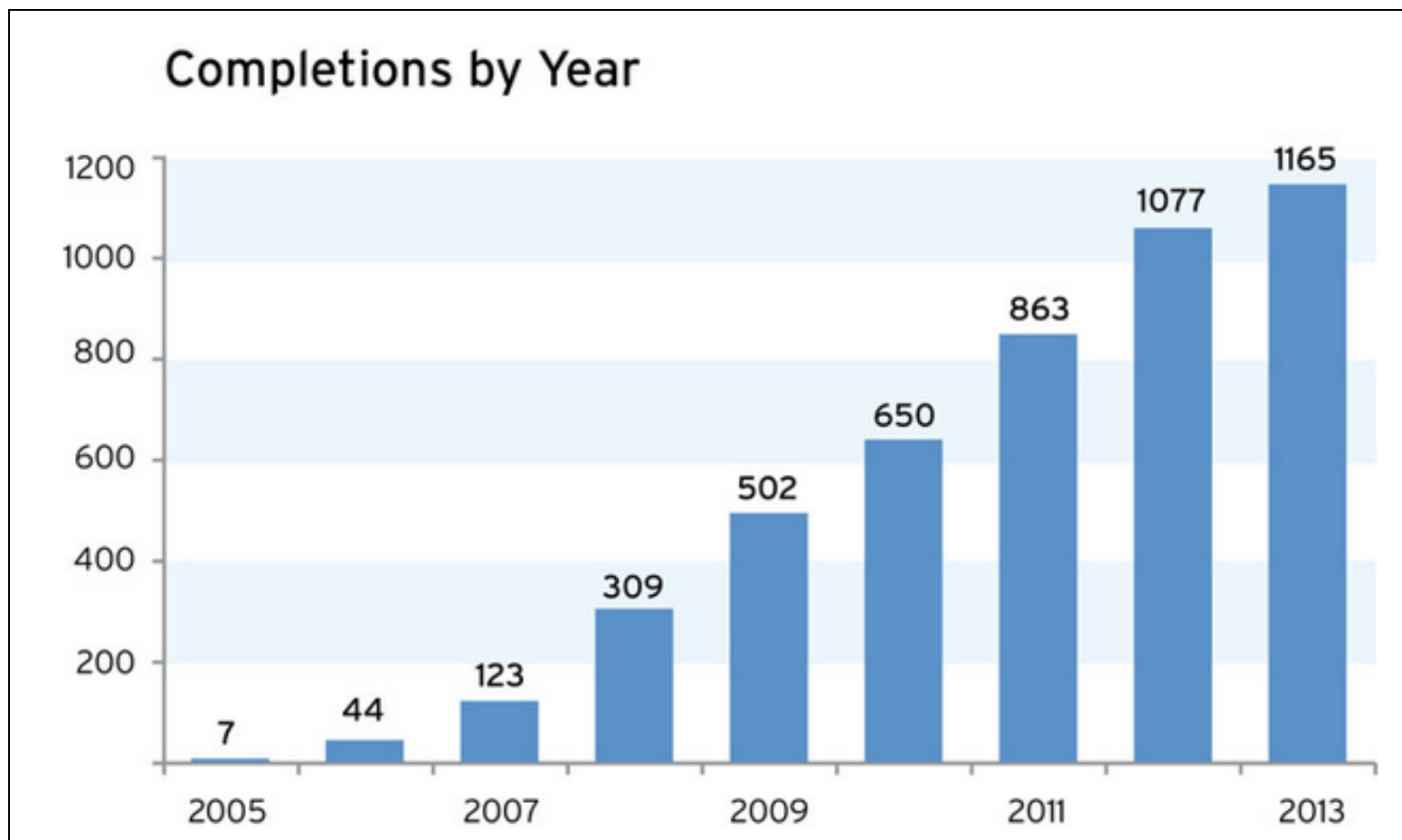
Background: Efficiency Vermont accountability

- Performance-based model
- Required to meet performance goals, such as -
 - Energy savings
 - Geographic equity
 - Benefits for low-income Vermonters
 - Residential vs. business equity
- Independent evaluation of results each year
- Performance judged every 3 years

Results: In 2013, energy efficiency represented 13% of VT's electric portfolio



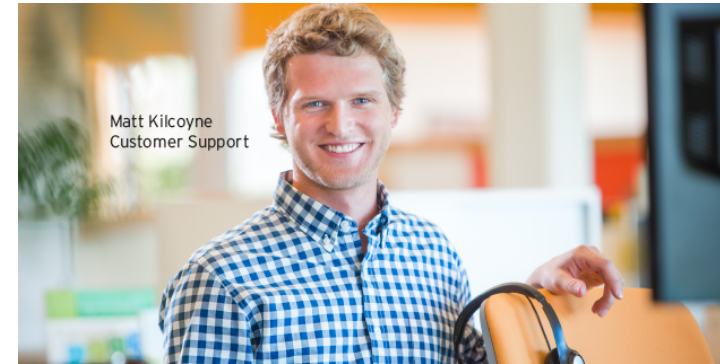
Results: Rapid increase in weatherizing Vermont homes



Customer support services

Efficiency Vermont customer support: answering energy questions from Vermont homes and businesses

- Toll-free hotline
- Email inquiries
- Social media inquiries



400 customer contacts in a typical week, such as:

- How can I reduce my electric bill?
- What can I do to save money on heat?

Looking to 2015-17: Program budgets and funding sources

- Electric efficiency: \$148.1 million
 - Funded by the Energy Efficiency Charge
- Thermal efficiency: \$19.5 million
 - Funded by the Regional Greenhouse Gas Initiative and Forward Capacity Market
- Funding sources must be kept separate

Looking to 2015-17: Some expectations from our regulator (Public Service Board)

1. \$336.3 million in economic benefits
2. 321,800 MWh savings
3. 41,300 kW summer peak demand savings
4. 53,700 kW winter peak demand savings
5. Deliver high quality services for low-income Vermonters
6. Increased focus on reducing heating costs for small businesses

Looking to 2015-17: Some issues we are thinking about

- Helping more Vermonters save on their heating bills
- Linking customers to quality contractors and equipment
- Making efficiency easy
- Promotion of new energy efficiency technologies
- Aligning our work with other state goals

What's on your mind?

Potential discussion topics

What programs have you found to be most helpful in your community efforts?

What additional programs/activities would you like to see us implement?

How can we help support your efforts in the future?

What suggestions do you have for improving our support for communities?

Is anything missing? Other ideas?

Your feedback, comments and suggestions
are always welcome

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